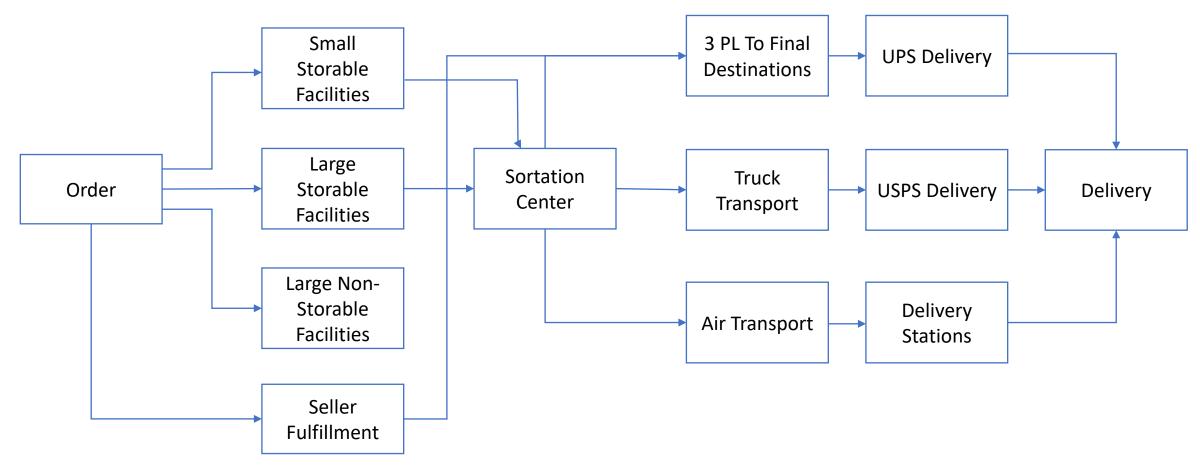
Amazon Logistics

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Process



Cost Centers

Fixed costs:

- ➤ Warehouses: Rental and leasing costs
- ➤ Transportation: Leasing costs
- ➤ Automation & Machine learning costs
- ➤ Overhead costs

Variable costs:

- ➤ Shipping costs
- ➤ Packaging costs
- ➤ Wages/Labor costs
- ➤ Marketing costs

Cost Drivers: Packaging

➤ Packaging: Frustration free packaging

Fewer packets: lower costs

➤ Packaging: Plastic mailer, paper padded mailer

➤ Optimizing the shape and size of the cardboard boxes



Cost Drivers: Shipping

- ➤ Air delivery: More efficient: 2-day delivery
- ➤ Delivery via USPS (2 dollars/package): Lower rates for last mile delivery
- ➤ Delivery to rural areas via UPS: 20% of the amazon packages





